



**NEW**

The University of Mauritius is pleased to invite you to a  
Half Day workshop on

## **Business Continuity and Internal Resilience**

on **Thursday 3 November** as from 2.00pm

**Mr. Paul Hayden,**

Training Specialist for High Risk Environments

### **VENUE**

**Room G5, New Academic Complex, UoM**

### **Who Should Attend**

This is a high level workshop aimed at Directors and Managers of the Hotel and Leisure Industry, and Insurance Companies. It will also be of interest to senior specialists responsible for safety and health.

### **OBJECTIVES OF THE WORKSHOP**

The ½ day workshop will introduce delegates to the management discipline of Business Continuity and the 6 x steps to ensuring their business is secure. Specialist Instructors will also be sharing a number of simple tools and techniques to help businesses avoid;

- Loss of business to competitors
- Failures within their supply chain
- Loss of reputation
- Human Resources issues
- Health and Safety liabilities
- Higher insurance premiums.
- Worst case scenario, avoiding total business failure.

### **IS CLIMATE CHANGE IMPACTING ON YOUR BUSINESS?**

There will be a mixture of input from the experts, and opportunities to work with other business leaders to consider key 'what if?' questions such as;

- What if the electricity supply failed?
- What if our IT networks and telephones went down and customers could not contact us - For a day? For a week?
- What if our key documents or data bases were destroyed in a fire, flood or Cyclone?
- What if we lost part of our building for days, weeks or months?
- What if staff or guests were killed or seriously injured?
- What if our suppliers could not supply us?
- What if we lost the ability to process payments and our customers could not pay us?

### **FACILITATOR**

Mr. Paul Hayden is the Director of the UK based company, Resolve Network. He has represented the UK as a "civil resilience and flood response expert" on a number of EU projects and exercises and has worked extensively on strategic incident command challenges with colleagues in the EU, and with FRS, FEMA and DHS colleagues in the US.